



Boatmate Trailers, LLC
 1713 Henry G. Lane Street
 Maryville, Tennessee 37801
 Phone (865) 273-1100 • Fax (865) 273-1101
 email: info@boatmatetrailers.com

5 Year Boatmate Trailer Limited Warranty

Thank you for purchasing a new Boatmate Trailer. This document is intended to help you understand your Boatmate Trailer Limited Warranty. For more information on your Boatmate Trailer please visit us at www.boatmateparts.com.

Warranty Summary

The warranty coverages are summarized below. Please refer to the warranty details that follow for the complete terms, conditions, and limitations.

Boatmate Warranty Summary	
Coverage Type	Coverage Period
Frame assembly, tongue, bow/winch stand, rollers	5 Years
Actuators, swing tongue assemblies, axle structure, torsion suspension, Vault lubrications system (includes seals and bearings), and brake calipers	5 Years
Winch, tongue and frame jacks	5 Years
Engineered wiring harness and LED Lights	5 Years
Tires and Wheels	1-2 Years*

**Coverage is dependent on model of wheel or tire.*

Who is the Warrantor?

Boatmate Trailers, LLC (“Boatmate”) will facilitate all warranty claims based on the coverage set forth by the encompassing terms, conditions, and limitations for the duration of 5 years from the in-service date or 6 years from the date of manufacture, whichever comes first. The in-service date refers to the first date in which the trailer is either delivered to the ultimate purchaser or used as a commercial or demonstrator trailer. In the case of a component manufacturer providing a Limited Lifetime Warranty, once the 5 Year Limited Boatmate Trailer Warranty expires lifetime warranty claims will need to be filed with the appropriate Manufacturer offering said warranty.

Who is Covered?

Subject to all other terms, conditions, and limitations Boatmate Trailers Warranty covers the original boat manufacturer, boat dealer, and original retail boat/trailer consumer. The Boatmate Trailer Warranty does not apply to the use of the manufacturer’s product in a commercial or demonstrator application without the expressed written consent of Boatmate Trailers.

What is Covered?

Boatmate warrants the trailers for a period of 5 years from the in-service date or 6 years from the date of manufacture which includes the following parts and components to be free from substantial manufacturing defects in materials and workmanship when used under normal conditions for manufactured purpose and provided proper care has been taken: frame assembly, tongue assembly, bow / winch stand assembly, and roller assemblies.

All other manufactured accessories and/or components shall be covered by the manufacturer of the product for at least one year or more as determined by their warranty terms, conditions, and limitations. This includes, but is not limited to: axles, hubs, springs, brakes, actuators, coupler, lights, jacks, winches, rollers, engineered wiring harnesses, wheels, and tires. All repairs or replacements will only be warranted for the remainder of the applicable trailer warranty period.



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What is not Covered?

The Boatmate Trailer Limited Warranty does not cover the costs of maintenance, damage caused by normal wear and tear, or caused by environmental factors or acts of nature. "Environmental factors" include, but are not limited to, chemicals, salt, "salt spray", brackish conditions, and contact with hazardous materials. "Acts of Nature", include, but are not limited to, hurricanes, tornadoes, lightning, or flooding. The warranty does not apply to damage caused by abuse, negligence, (including improperly tightening lug nuts and bolts), lack of maintenance, vandalism, corrosion, improper storage, overloading beyond stated capacities, and unauthorized repairs or modifications. This warranty does not cover the cost of normal/scheduled maintenance for your trailer, lubrication, or replacing incandescent light bulbs. This warranty also does not cover typical wear and tear of items such as, but not limited to, bunk carpet, bunk boards, winch straps, or brake pads. Due to the highly corrosive condition a trailer is exposed to, rust formation is not covered. Use of non-galvanized trailers in salt or brackish water will void this warranty. No oral or written information, advice or communication of any nature by or from Boatmate Trailers or its representatives, employees, dealers, agents, distributors or suppliers shall create a warranty or in any manner increase or modify the scope of this Boatmate Trailers Limited Warranty. The Boatmate Warranty does not cover "incidental or consequential" damages connected with the failure of your trailer under warranty. Such damages include: lost time, the cost of a rental trailer, gasoline, travel or lodging, loss of personal or commercial property, or loss of revenue.

How to Get Warranty Service

Notify your local dealer or Boatmate Trailers of the substantial defect in materials and/or workmanship attributable to Boatmate within thirty (30) days of discovery of the defect. Though not required, it is preferable that the work be performed by the original selling dealer. To file a claim directly with Boatmate or for assistance in locating a dealer, visit our website at www.BoatmateParts.com.

Additional Things to Know About the Boatmate Trailer Limited Warranty

In addition to the terms, conditions, and limitations noted above, the following are some additional important things to know about the Boatmate Trailers Limited Warranty.

Trailer Operation, Care, and Maintenance

To ensure that you receive the maximum life from your trailer, Boatmate recommends that you read and follow all of the instructions provided with your Boatmate Trailer. This includes, if applicable, any maintenance and service schedules. Damages to your trailer caused by improper operation, care and maintenance will not be covered by the Boatmate Trailers Limited Warranty. Additional copies of Service and Operation Manuals can be found at www.BoatmateParts.com.

Galvanized and Painted Over Galvanized (POG) Trailers

Boatmate warrants the galvanized and POG trailers for a period of 1 year from the date of manufacture which includes the following parts and components to be free from substantial manufacturing defects in materials and workmanship when used under normal conditions for manufactured purpose and provided proper care has been taken: frame assembly, tongue assembly, bow / winch stand assembly, roller assemblies, and bunk assemblies. This does not cover corrosion, irregularities due to zinc deposits or the formation of zinc oxidation or "powdering".

Other manufactured accessories and/or components installed on galvanized or POG trailers shall be covered for a period of 1 year from the date of manufacture. This includes, but is not limited to: axles, hubs, springs, brakes, actuators, coupler, lights, jacks, winches, rollers, engineered wiring harnesses. All repairs or replacements will only be warranted for the remainder of the applicable individual part manufacturer's warranty period.



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Additional Things to Know About the Boatmate Trailer Limited Warranty (Cont.)

Pre-Delivery Inspection

Defects and/or damage to the finish surfaces or other cosmetic components of your trailer may occur at the factory. These items are usually detected and corrected at the factory or by the selling dealer prior to delivery to the retail customer. You are encouraged to inspect your trailer for this type of damage when you take delivery. If you find any such defects or damage you must notify the selling dealer or Boatmate Trailers within two (2) weeks of delivery to have these items covered by this Limited Warranty and to have work performed on the items at no cost to you.

Design and/or Manufacturing Changes

Boatmate reserves the right to make changes in trailers built by it at any time without incurring any obligation to make the same or similar changes on trailers previously built and/or sold.

Tire Wear or Damage

The Boatmate Limited Warranty does not cover normal wear or worn out tires. Tires will not be replaced (unless required by a warranty repair) for wear or damage including, but not limited to: tire damage from road hazard such as cuts, snags, bruises, bulges, puncture, impact breaks, under or over inflation, improper mounting or dismounting, or tire repair.

Other Warranties

Some materials, components, or parts of the trailer are covered beyond the 5 Year Boatmate Trailers Limited Warranty and are separately warranted by their manufacturers or suppliers. Copies of these warranties can be found in your Boatmate Trailers Owner's Packet or at www.BoatmateParts.com. In most cases Boatmate Trailers will facilitate these warranty claims under the suppliers' / manufacturers' separate terms, conditions, and limitations while the trailer is still covered under the 5 Year Boatmate Trailers Limited Warranty.

Laws Governing

In addition to the provisions of this warranty, the original owner has available legal remedies provided by the Magnuson-Moss Warranty Act, 15 U.S.C. 2301 et seq. This warranty is designed and intended to fully comply with the requirements of the Magnuson-Moss Warranty Act. Should any provision of this warranty be held not to comply the remaining provisions of this warranty shall remain in full force and effect. This warranty does give you specific legal rights. You may also have other rights that vary from state to state.

Contact Information:

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Boatmate Trailers, LLC Internet Sites
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